Dispatch

Dispatch can be used as a scheduling and truck assignment screen for the next day or entered after the day in order to log what work occurred. The dispatch feature actually begins the billing process. There are reports that identify missing paperwork.

Information on the screen is displayed by the work day. The left window shows one line for each of the jobs or truck orders. Note the *Qty* of trucks ordered and the count of trucks +- that have been dispatched. The *Notes* field has an "X" to identify when notes have been entered on the dispatch. Click in the field to add/edit and view the notes. The *Conf* column shows when the job has been Confirmed by the customer.

The second window lists your employee drivers and counts the number of times each has been dispatched. The right most window displays the outside trucking companies you use and how many times they have been dispatched.

Use the [<] and [>] arrows to scroll through the days. You may also use the up/down arrows on the keyboard to scroll through the days. To go to a certain date some distance from the current one, use the [Go] button. The [Add] [Edit] and [Delete] buttons work on dispatch orders.

Dis	patch: Friday 12/08/20	017						- 0	• ×		50	Drivers 📼	• 🛛	Outsiders
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20	SLATE CONSTR	UX	SLATE MATERIAL PIT	BEDROCK AIRPORT		DTSDE			X			FLINTSTONE, WILMA		BASIC TRUCKING
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Figure 1. Opening Screen.

Adding a Dispatch

When the **[Add]** button is selected, a list of the customers appear. Double click on the customer or single click to highlight and click on [OK]. A faster way is to use the up/down arrow to highlight the customer and hit [Enter]. Start typing the name to narrow the list.

		×
	Find %	
Sort	Customer	Code
BEDROCK	BEDROCK TRUCKING	1000 🔺
COD	COD	COD
DINO TRUCK	DINO TRUCKING NEANDERTHAL TRANSPORTATION	DINO 1002
SLATE CONS	SLATE CONSTRUCTION	1002
•		v •
Find	ОК	Cancel

Figure 2. Adding a dispatch

DumpTruckSoftware.com

After the customer is selected, a list of the customer's jobs appears. The Dispatch Detail screen appears for the entering information on the dispatch.

Dispatch Detail

Information on this screen has been populated from the customer job but can be modified for specifics to the day's work. The number of trucks ordered is entered with the start time. Then enter the number of trucks to arrive every number of minutes. The example in Figure 2 shows that the customer wants 1 truck to arrive every 30 minutes. The dispatch slots are generated. Click in the *Confirmed By* when the customer confirms the job is a go. Click in the *Notes* field to pop up the notes window.

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Every	ruck Qt / Minute /al Time	s: 3	1 30			Customer: BILL SLATE Notes: X			ump Site: IEDROCK AIR	PORT	
ine	Time	Trailer	Truck		Pay Code		Eq Type	Quarry	Material	2nd Material	Texted Time
0	05:00 05:30			_	RUBB	RUBBLE, BAMBAM			_		
0	05:30		<u> </u>	1	1000	BEDROCK TRUCKING		<u> </u>	-		
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Figure 3. Edit Screen

To assign a driver or outsider to the dispatch, highlight the slot to fill and either double click on the driver or outsider on the windows to the right of the edit screen (see Figure 1). Alternatively, you can single click in the *D-I* field to toggle between Driver or Independent Contractor and then double click in the *Pay Code* field to pop up the list. The **[Employee Drivers]** and **[Outside Trucks]** button also provide lists.

The columns with red titles have associated pick lists. Your *Trailer*, *Truck* and *Equipment Types* can be selected. Also, the *quarry* and *materials* can be selected.

DumpTruckSoftware.com

Line	Time	Trailer	Truck	D-I	Pay Code	Name	Eq Type	Quarry	Material	2nd
10	05:00			D	RUBB	RUBBLE, BAMBAM	SA			
20	05:30				1000				-	
30	06:00									× –
40	06:30					-				
50	07:00					Find %				
	<u> </u>		<u> </u>			Description				
						TEN WHEELER				A
						HIGHSIDE END DUMP				
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1				Fi	gure 4.	Equipment Pie	ck List			

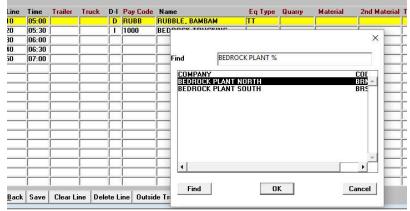


Figure 5. Quarry Pick List

Line	Time	Trailer	Truck	D-I	Pay Code	Name	Eq Type	Quarry	Material	2nd Material	Texted	Tim
10	05:00			D	RUBB	RUBBLE, BAMBAM	TT	BRNORTH				
20	05:30				1000	REDROCK TRUCKING						
30	06:00				Material 1	ypes						X
40	06:30		1									
50	07:00				-	Find %						
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Figure 6. Materials Pick List

Texting Information

Getting dispatch information to drivers can be a challenge. Voice communications takes time and given noise at the driver's location and in the office, information may be misconstrued. Double click in the Texted Time field and information about the highlighted driver's dispatch appears. You can type additional information in the window. The top of the window contains email, text and phone number.

Information can be sent several ways:

- 1) Snap a photo with your cell phone and text it to the driver's phone.
- 2) Highlight and copy the text and then paste it into an email.
- 3) Send the information as a text to the driver's phone.

Line	Time T	railer Ti		Pay Code		Eq Type		Material		Texted Time
10	05:00		D	RUBB	RUBBLE, BAMBAM	TT	BRNORTH	3-5 MINUS	3/4" CR	
20	05:30		2 22 2	8						
30	06:00	T Star	ext Dispate	h					0	
40	06:30	Dri	ver: RUB	BLE, BAMB	4M					
50	07:00	Er	nail: BAMI	BAM@FLIN	TSTONETRUCKING.COM					
		T	ext: 8005	551212@V	TEXT.COM					
		Pho	one: 800-	555-1212						
				Dat	e: Friday Dece	mber 08,	2017			
			sta	art Tim	e: 05:00					
				Custome	r: SLATE CONST	RUCTION				
				Origi	n: SLATE MATER	TAL PIT				
					e: BEDROCK AIR					
					t: BEDROCK PLA					
					al: 3"-5" MINU					
			0.4			122.0				
			20	Materi	al: 3/4" CRUSH	ED ROCK				
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Figure 7. Text Window